
BCRPVPA Members' Update - Fwd: Phone Scammers Alerts! - #3

Celina Mau <bcrpvpa.communications@gmail.com>

Sun, May 2, 2021 at 8:28

To: Christine Johnson <cajbarrett@eastlink.ca>

Bcc: celina.golf@gmail.com

Dear members, our President, Christine would like all our members to read carefully and pay close attention to the message below from our BC Pension Corporation regarding phone scammers targeting government phone numbers. Thank you for your attention in this matter. Have a great weekend!

Christine Johnson,
BCRPVPA President (2020 - 2022)

From: Searle, Kim PENC:EX <kim.searle@pensionsbc.ca>

Sent: Wednesday, April 28, 2021 12:32 PM

To: Christine Johnson <cajbarrett@EastLink.ca>; BCRPVPA <info@bcrpvpa.ca>

Cc:

Subject: Phone scammers targeting government phone numbers

Hello everyone

I am reaching out to you today to let you know that we have been made aware that phone scammers have been targeting government phone numbers, including our numbers, using a trick called spoofing. We will be placing the following information on the plan website today about this phone scam.

Phone scam alert

Some members have reported receiving automated phone calls asking for personal or account information. These phone calls may appear to be coming from a government phone number, but they are actually coming from phone scammers.

If you receive one of these calls, do not provide your personal or My Account information. Hang up immediately and contact us using the phone number on the Contact us page.

BC Pension Corporation does not use automated calling. We will also never ask you for your My Account password or security question over the phone.

We suggest you add this wording to your website to ensure members are aware that we do not use automated calling and that we will never ask for a member's password or security question answer. For more information on protecting against scams members can contact the Canadian Anti-Fraud Centre.

If you have any questions about this please don't hesitate to call me at the number below.

Take care,

Kim Searle

Board Services Research Analyst

Board Services | BC Pension Corporation

Phone: 778 698-6263

Visit us online at bcpensioncorp.ca

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